

NEWS

From North East Hampshire and Farnham Clinical Commissioning Group



Introduction - from the Chair...

Welcome to Issue Three of the newsletter for our local partners and stakeholders. I wanted to take this opportunity to update you on the significant strides we have taken as a Clinical Commissioning Group (CCG), since the last stakeholder newsletter.

North East Hampshire and Farnham Clinical Commissioning Group takes control of local NHS budget from the beginning of April.

From April 1st 2013, North East Hampshire & Farnham Clinical Commissioning Group (NEH&F CCG), a group of 24 GP practices, assumed responsibility for the buying of healthcare for the 218,000 residents registered at practices in Farnham, Aldershot, Farnborough, Fleet, Yateley and the surrounding areas.

NEH&F CCG will have a budget of around £229m to spend on local health services and we will be accountable to the local community and NHS England for how money is spent on healthcare in the area.

Dr Andy Whitfield, Chair of NEH&F CCG commented; "We're ready to take on the challenge of commissioning better healthcare services for our communities. Being a local group of GPs within the CCG area, we believe we know our patients well and can commission services that will bring benefits to the overall health of the local population. We will work to achieve this in partnership with local people and partner organisations to shape services around their needs."

Please visit our website at www.nehfccg.org.uk to read the press release in full.

Commissioning of services

We are continuing to work with neighbouring Bracknell and Ascot and Surrey Heath CCGs on the shared commissioning (or buying) of services at Frimley Park Hospital. We are working on a single set of commissioning intentions and a single contract between the three CCGs and Frimley Park Hospital Foundation Trust for 2013-14. Commissioning with 'one voice' will bring significant benefits to our patients and demonstrates the positive effects of collaborative, clinically led commissioning.

Governing Body appointments

The CCG has also made further key appointments to both our Governing Body, including:

- Lay member for governance and chair of audit - **Mr Peter Cruttenden**
- Lay member for patient and public involvement - **Ms Chandra McGowan**

We are delighted to welcome them both to the team and we look forward to working with them.

Please see the News Round Up section for further information on our CCG appointments or visit the news section on the CCGs website to view the press releases: www.nehfccg.org.uk.

**Dr Andy Whitfield, Chair,
North East Hampshire & Farnham CCG.**

Focus on: Children and maternity services

Commissioning for children and maternity services is being led by a new Hampshire wide children and maternity commissioning team, hosted by the North East Hampshire and Farnham Clinical Commissioning Group (NEHF CCG) from April 2013. A local focus will be ensured by the clinical leadership of Dr Olive Fairbairn working closely with the Senior Clinical Commissioning Manager. The NEHF CCG have outlined local priorities for 2013/14 as:

- Continuing to make sure that pregnant women have the best care possible
- Reducing the number of children who attend the A & E department with minor illnesses and making sure that children are only admitted to hospital when absolutely necessary
- Making sure that the care of children with diabetes meets national standards
- Making sure that children with disabilities and their families have equitable access to nursing , therapy, care and equipment in the community.
- Children and young people with mental health difficulties are able to get access to support, advice and therapy when they need it.



nehfccg@hampshire.nhs.uk

Clinical Lead update – Mental Health

This is the first in a series of features from each of the clinical leads, providing a summary of their priorities and activities in the specialist area. We start with Dr Olive Fairbairn, Mental Health lead.

"I became interested in mental health when I became GP to the residents of a care home for people with serious mental illness recently discharged from long term hospital care. I wanted to influence local services so that the management and recovery of those with mental illness would improve. At that time the Department of Health introduced the Mental Health National Service Framework which gave me the opportunity to work with the Blackwater Valley and Hart PCT Local Implementation Team to develop better services for those with mental illness.

Our current priorities in NEH&F CCG are around:

- dementia;
- encouraging earlier diagnosis,
- better community care
- and good liaison services to Frimley Park Hospital to prevent crises and unnecessary admissions.

We are listening to GPs, patients and carers to establish priorities for next year, and working with local psychiatrists, service managers and voluntary providers to develop better pathways. Our future priorities are likely to be the acute pathway, and improving access to psychological therapy for those with chronic disease in line with the Government priority of "No health without mental health".

Dr Olive Fairbairn

email: nehfccg@hampshire.nhs.uk



NHS 111

The NHS 111 number went live across Hampshire on the 22nd January 2013.

111 is the new number to call for all urgent medical enquiries, when you need help fast but it's not a 999-emergency.

The NHS 111 service provides a single point of access to all local health services – so you can also call when you are unsure what to do or who to call.

After being triaged over the phone, the trained 111 advisor will direct you to the local health service that best suits your needs. That could be an out of hours GP service, A&E, emergency dentist, walk in centre or the nearest available chemist.

The NHS 111 team can also dispatch an ambulance in the same speed as 999.

In all instances, please call 999 in a life-threatening, medical emergency.

111 is free to call and is a single point of access for medical concerns, 24 hours a day, 365 days a year.

GP surgeries will also be changing their out of hours contact details over to the NHS 111 service.

Please note, Farnham practices will continue to use the same out of hours contact details until NHS111 is available in Surrey later this year.

To find out more, please visit: www.nhs.uk/111/.

Frimley Park named among best three Hospital Trust's in England

An NHS trust serving patients in Surrey, Hampshire and Berkshire is celebrating after being named hospital of the year runner up in the Dr Foster Hospital Guide 2012, published at the beginning of December.

Frimley Park Hospital NHS Foundation Trust was one of just two runners up announced as Hospital Trust of the Year by Dr Foster Intelligence, recognised as one of the most important independent assessors of quality in NHS hospitals.

An exceptionally low mortality rate and very good clinical efficiencies were cited by Dr Foster as the main reasons for awarding the accolade to Frimley Park.

healthwatch

From 1st April, Healthwatch gives people a powerful voice locally and nationally. At a local level, Healthwatch works to help local people get the best out of their local health and social care services. Whether it's improving them today or helping to shape them for tomorrow. Local Healthwatch is all about local voices being able to influence the delivery and design of local services. Not just people who use them, but anyone who might need to in future.

healthwatch Hampshire

Healthwatch Hampshire is an independent social enterprise which is led by Help & Care, working with Community Action Hampshire and Citizens' Advice Hampshire. Please see contact details opposite:



- Need information or advice about local health or social care services?
- Want to say something (good or bad) about local health or social care services and help make a difference?

Get in touch - Your Voice Counts

- In person at your local Citizens' Advice Bureau
- By Telephone - 01962 440 262
- By post - Freepost RTCY-EGYG-XETR, Healthwatch Hampshire, Beaconsfield House, Andover Road, Winchester SO22 6AT
- By email:
enquiries@healthwatchhampshire.co.uk
- Online
www.healthwatchhampshire.co.uk
www.twitter.com/hwatchhampshire
www.facebook.com
(then search for "Healthwatch Hampshire")

healthwatch Surrey

Three groups have come together to take on the role of Surrey's health and social care consumer champion.

Surrey Independent Living Council (SILC), Citizens Advice Surrey and Help and Care have been appointed by Surrey County Council to act as a public voice.

The watchdog group, which took on the role on 1 April, will be able to influence policy, planning and delivery of health and social care services.

They will also provide information and advice to help people access and make choices about services.

Surrey County Council is providing the funding for Healthwatch Surrey but it will be an independent organisation, able to employ its own staff and volunteers.

You can find out more about Healthwatch Surrey by visiting their website:

<http://healthwatchesurrey.org/>

Health Campaigns in your area

Keep calm, can you sort it yourself?

A broken fingernail may ruin your manicure, but it's not a reason to turn up at your local accident and emergency department (A&E) – that was one of the messages at an event organised by the North East Hampshire and Farnham Clinical Commissioning Group (CCG).

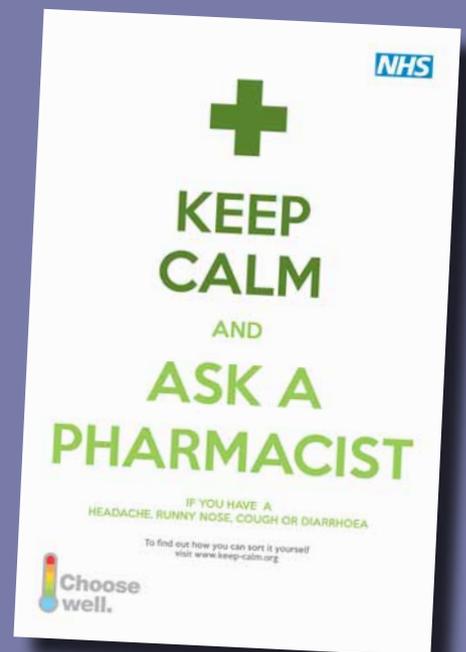
Local young performers helped to bring the co-created 'Keep Calm' campaign to life outside the Princes Mead shopping centre in Farnborough, helping younger people understand when to go to A&E – and when to use alternatives.

The CCG enlisted the help of people aged 17-24 years to create the project, and design a brand adapting the 'Choose well'

campaign targeted at ensuring people only use A&E when it's a genuine medical emergency.

'Keep calm, can you sort it yourself?' saw performers acting out scenes of people using A&E inappropriately, based on real-life examples. They were a hit with passers-by, with around 250 branded first aid kits being given out during the day.

The full press release can be viewed at www.nehfccg.org.uk
A series of video clips, based on real-life examples of patients using A&E inappropriately, can also be viewed on YouTube: <http://tinyurl.com/choose-well-video>.



Contact us:

As always, we want to hear your views on the developments of the Clinical Commissioning Group for North East Hampshire and Farnham. Please do continue to give us your ideas and thoughts.

You can contact the CCG Executive Team via:

Telephone 01252 335154

Email: NEHFCCG@hampshire.nhs.uk

or writing to us at:

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USEFUL LINKS

QR codes – if you are reading a printed version of this newsletter and you have a smartphone with a barcode reader app, just scan the QR code to go to the website

North East Hampshire & Farnham CCG website



www.nehfccg.org.uk

Frimley Park Hospital



www.frimleypark.nhs.uk

NHS England



www.commissioningboard.nhs.uk